



# Los Angeles County Commission on Local Governmental Services

383 Kenneth Hahn Hall of Administration  
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**Chairperson**  
Richard J. Rosenthal, CRE

**Vice-Chairperson**  
Patricia G. Gray

Wendy M. Brogin, A.I.C.P.  
Walter P. Coombs  
Shana E. Epstein.  
Gordon Gray  
Rodrigo A. Guerra, Jr.  
Algird Leiga  
Sharon Martinez  
Deborah H. O'Connor  
Matthew J. Parlow  
Kenneth D. Rozell  
William Selditz  
David Spence  
Terri Tippet  
Benjamin "Frank" Venti

## MINUTES

May 3, 2005 Meeting  
500 West Temple Street  
Sybil Brand Conference Room 372  
Los Angeles, California 90012

Chairperson Rosenthal called the meeting to order at 9:20 a.m.

### APPROVAL OF APRIL 5, 2005 MINUTES

On motion of Vice-Chairperson Gray, seconded by Commissioner Selditz, correcting the spelling of Commissioner O'Connor's last name the Commission unanimously approved the amended April 5, 2005 Minutes.

### CHAIRPERSON'S REPORT

Chairperson Rosenthal introduced newly appointed Commissioner Matthew J. Parlow of the Los Angeles City Council. Commissioner Parlow stated he grew up in Hollywood and currently is a professor at Whittier Law School.

Chairperson Rosenthal stated Vice-Chairperson Gray and he will meet with Justice Board Deputies on May 25, 2005. Commissioner Spence asked if the Sheriff Department chose a site for the pilot project. Chairperson Rosenthal stated detailed information has not been provided. Vice-Chairperson Gray reported Lt Thornton has been transferred to a new assignment.

### DISCUSSION WITH THE LOS ANGELES POLICE DEPARTMENT REGARDING THE WIRELESS "911" RESPONSE SYSTEM, PUBLIC SAFETY ANSWERING POINTS, DIRECT ROUTING OF WIRELESS "911" CALLS, DIFFERENT SERVICE PROVIDERS & VOICE OVER

Chief Tim Riley reported the State provides \$15,000 per workstation to assist in implementing "911" wireless project. Chief Riley stated the challenge today is technology. The LAPD uses Phase I technology and only provides a cell site/tower location. Currently, CHP receives calls and transfers them to the appropriate agency. Many jurisdictional issues exist in the County including the CHP's jurisdiction over freeways passing through cities.

Chief Riley stated LAPD needs to communicate with all 5 major cellular service providers, including CHP to create a mapping system. The process will take about 6 months and the plan to roll out creates an additional call load. LAPD lacks the budget to hire additional dispatchers and is currently receiving 10,000 '911' wireless calls per month; the State estimates 4 calls for every screened call. The new system will have a map with cell tower coordinates plotted on the screen. Once the infrastructure is in place, LAPD will begin to take a single cell carrier and add on, continuing division by division.

Chief Riley stated dispatchers are not sworn officers but they are capable and qualified. With the new centers in place, LAPD will be almost ready to take direct calls. The system should be ready in 4-5 months and LAPD can begin taking direct routed calls by January 2006.

Chairperson Rosenthal asked how calls are divided within the jurisdiction, specifically GPS enabled versus non GPS, and cell tower versus sectors. Ms. Bottancino stated every cellular

telephone has an Emergency Service Number provided by the LA County Coordinator and calls are routed by cell site sectors indicating which jurisdiction receives the call. Further, each segment of the City is divided into 4 bureaus with 2 pointing to valley and 2 pointing to metro. If a call is not accepted by one center, the call is automatically transferred to the other dispatch center. Chairperson Rosenthal stated transferring calls is much easier due to the new technology. Chief Riley stated currently only cell tower information is received because some carriers are in Phase I and some are in Phase II of GPS enabled phones.

Vice-Chairperson Gray asked what happens when a call initiated in Beverly Hills is completed in LA. Ms. Bottancino stated manual alley re-bid provides updated coordinates to the final location of an individual. Chief Riley stated the software evaluates the coordinates and quality of the call is very important.

Vice-Chairperson Gray stated the State mapping system is dependent on the CAD system. Chief Riley stated the new system will be a separate mapping piece from CAD system. LAPD wants mapping issues resolved when calls are received by LAPD. Vice-Chairperson Gray stated the mapping issue arose during the Sheriff Department's rollout. Ms. Bottancino stated CAD or mapping can be chosen. Chief Riley stated the volume of calls received by LA City/County is unrivaled.

Commissioner Leiga asked if the number of landline calls have decreased. Chief Riley stated in 2004, 1.7 million '911' cellular telephone calls were received, roughly about 146,000 per month. The biggest change is in Voice Over IP calls. Ms. Bottancino stated in 2004 370,000 Voice Over IP '911' nationwide calls were received. It is estimated Voice Over IP '911' calls will increase to 1.6 million in 2005 and 3.5 million in 2006. Voice Over IP uses the internet to make the call thus it is difficult to establish the location of Voice Over IP '911' calls. Time Warner Voice Over IP currently transfers 20-30 '911' calls a day to LAPD.

Vice-Chairperson Gray asked if a Memorandum of Understanding (MOU) would help clarify jurisdictional concerns and expedite response time. Chief Riley stated the Department plans to meet with jurisdictions to discuss overlapping issues. Also, the State determines the number of workstations LAPD will possess and needs to observe LAPD tower efficiency.

Commissioner Venti asked if there is a report or formal critical path to accommodate the calls. Chief Riley stated there is nothing formal yet, but LAPD will create a document as it receives additional information concerning handling of calls.

Chairperson Rosenthal asked if there is a target date for LAPD to take a single site and move ahead. Chief Riley stated it depends on the vendors not capable to guarantee when LAPD will go live with the program. The State contracts with the vendors.

Commissioner Coombs asked if '911' charges on telephone bills finances LAPD. Chief Riley stated for mapping infrastructure only. Commissioner Coombs stated the '911' charges have increased on telephone bills and was informed some jurisdictions charge customers based on percentage of usage. Chairperson Rosenthal asked staff to invite Ella Sotelo to the June 2005 meeting to provide an update. Chairperson Rosenthal asked Chief Riley to keep Vice-Chairperson Gray informed of any new developments/updates. Chairperson Rosenthal asked about the LAPD's protocol. Chief Riley stated they have departmental approval to proceed and does not anticipate any problems/delays. Chairperson Rosenthal recessed the meeting at 10:20 a.m. and reconvened at 10:35 a.m.

### **UPDATE ON CALTRANS PROJECT**

Commissioner Guerra stated the Maintenance Division of Caltrans identified solvable issues from the unsolvable and recommended the Commission ask for list of completed items. He also stated Caltrans lacks the time, funds, and personnel to handle correspondence. Chairperson Rosenthal stated the Commission needs to send responses to cities indicating what happened and what plans exist. Commissioner Leiga stated he would like to contact Mr. Melton regarding responding to the individual cities.

### **STUDY COMMITTEE AND TASK FORCE STATUS REPORT**

Commissioner Coombs stated LAFCO is content with the water boards' status quo. Commissioner Leiga stated the Commission should focus on interagency cooperation, water storage versus flood control. Chairperson Rosenthal asked Commissioner Coombs to examine what role the Commission can play in promoting consolidation of water agencies.

### **MATTERS NOT ON THE POSTED AGENDA (TO BE PRESENTED AND PLACED ON THE AGENDA FOR A FUTURE MEETING)**

There were none.

### **PUBLIC COMMENTS**

There were none.

### **ADJOURNMENT**

The meeting was adjourned at 11:02 a.m.

### **ATTENDANCE**

#### **MEMBERS PRESENT**

Walter Coombs  
Rodrigo A. Guerra, Jr.  
Patricia Gray  
Algrid Leiga  
Deborah H. O' Connor  
Matthew Parlow  
Richard Rosenthal  
William Selditz  
David Spence  
Benjamin "Frank" Venti

#### **MEMBERS NOT PRESENT**

Wendy Brogin  
Shana Epstein  
Gordon Gray  
Sharon Martinez  
Kenneth Rozell  
Terri Tippit

#### **STAFF**

Martha Littlefield  
Peter Papadakis  
Garen Khachian

### **GUESTS**

Chief Tim Riley, Information & Communication Services Bureau, LAPD  
Peter Di Carlo, Asst Commanding Officer, Information & Communication Service Bureau, LAPD  
Karen Bottancino, Senior System Analyst and the "911" Development Coordinator, LAPD  
Josh Kamensky, Deputy, Councilmember Eric Garcetti, 3<sup>rd</sup> District, City of Los Angeles.